



TWS EARPHONES

USER GUIDE

VAYA-B



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IMPORTANT SAFETY INSTRUCTIONS

Please read carefully and keep all safety and usage instructions in an appropriate place.

1. Please read these instructions carefully.
2. Please keep this instruction manual in an appropriate place.
3. Please pay attention to all warnings.
4. Please follow all instructions described in this manual.
5. Do not use the product in a place where there is water or moisture.
6. Please wipe clean with a dry cloth.
7. Only use attachments/accessories specified by the manufacturer.

WARNINGS/CAUTIONS

- Do not use the earphones at a high volume for any extended period of time.
- To avoid hearing damage, use your earphones at a comfortable, moderate volume level.
- Turn the volume down on your device before placing the earphones in/on your ears, then turn the volume up gradually until you reach a comfortable listening level.
- Do not use the earphones while driving or if you are unable to hear ambient sound, so as to avoid danger.
- Focus on your safety and the safety of others if you use the earphones while engaging in any activity requiring your attention, e.g., while riding a bicycle or walking in or near traffic, a construction site or railroad and follow applicable laws regarding earphones use, etc.
- Remove the earphones or adjust your volume to ensure you can hear surrounding sounds, including alarms and warning signals.
- If you feel the earphones generate heat or you can't hear sound coming from them, please remove them immediately.
- Do not make unauthorized alterations to this product.
- Never attempt to disassemble or alter the product in any way.
- Use this product only with an agency approved power supply which meets local regulatory requirements (e.g., UL, CSA, VDE, CCC).
- If the battery leaks, you must avoid contact with your skin or eyes. If contact occurs, please consult a doctor immediately.
- Do not expose products containing batteries to excessive heat (e.g. from storage in direct sunlight, fire or the like).
- Wipe off sweat from the earphones and the charging case before charging.
- IPX6 is not a permanent condition, and resistance might decrease as a result of normal wear.

Contains small parts which may be a choking hazard.



This product contains magnetic material.
Consult your physician on whether this might affect your implantable medical device.

CARE AND MAINTENANCE

- Do not drop, squeeze, bend or use excessive force with this product.
- Do not place the product in a damp, cold, extreme environment or for a prolonged period of time. Excessively high or low temperature may cause a fire / explosion of the battery. Keep away from moisture conditions, in order to prevent damage of the built-in circuits.
- Do not wipe the product with volatile, irritating liquids. The best way is to clean with a soft cloth or a professional leather cleaner.
- Do not disassemble the product by yourself or it may result in a short circuit, fire or electric shock. If you need to replace any part of the product resulting from normal wear and tear or cracking, etc., please contact the merchant.
- This product contains magnetic material. Keep the product away from magnetic-sensitive products (such as credit cards and video screens) to prevent damage.

LISTENING SAFETY



Danger - To avoid damaging your hearing, do not listen at high volume for a long period of time. Please adjust the volume to a safe level. If the earphones volume is too high, the use time should be shortened.

NOTE

There is a protective film on your earbuds that needs to be removed from the charging part of each earbud before use.

PRODUCT PARAMETERS

Product Name: True Wireless Bluetooth earphones
Product Model: VAYA-B
BT Version: V5.0 Support HFP/HSP/A2DP/AVRCP/SPP/PBAP
Working Distance: >= 10M
Battery capacity: 540mAh + Single earphone 70mAh
Working Time: Music playback 8.5H, talk time 8.5H
Charging Time: Charging box 2H, earphones 1.5H
Speaker: $\phi 6\text{mm}$, 24 Ω
Working Current: 7mA
Voice Support: Status prompt
Waterproof Rating: IPX6

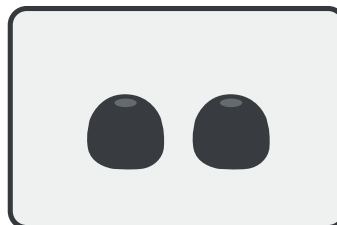
PACKING CONTENTS



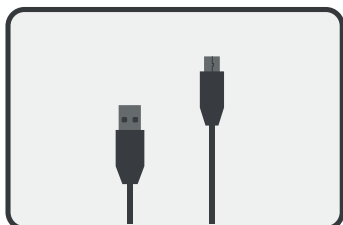
Earphones (left x1 right x1)



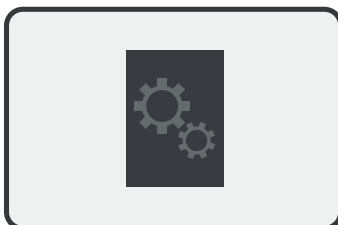
Earphones charging case x1



Ear tips x 1 pair (S size)



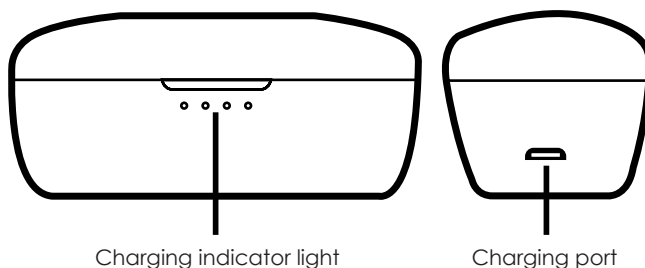
USB cable x1



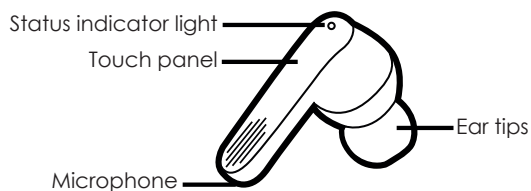
User guide x1

PRODUCT INTRODUCTION

CHARGING CASE

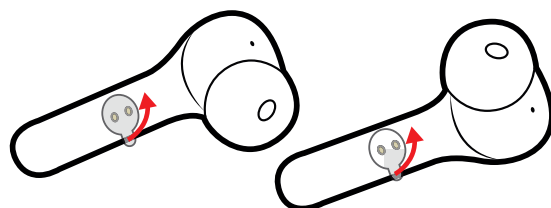


EARPHONES



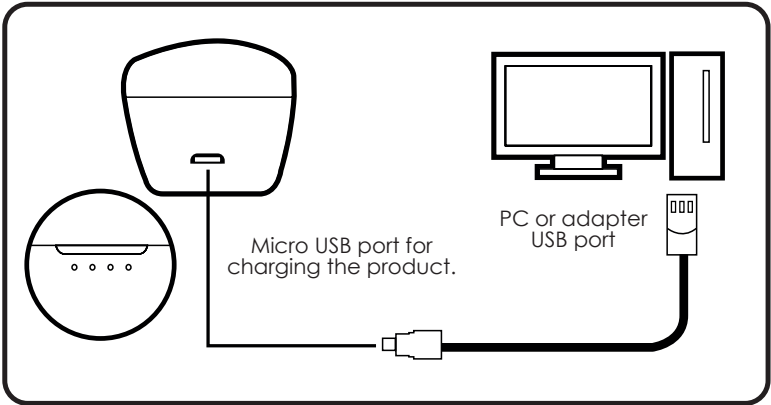
GETTING STARTED

1. Take out the earphones and remove the charging protective sticker from both earphones.
2. Place the earphones into the charging box and close the cover.
3. Take out both earphones and connect them to your phone.



BATTERY CHARGE
CHARGE THE CASE

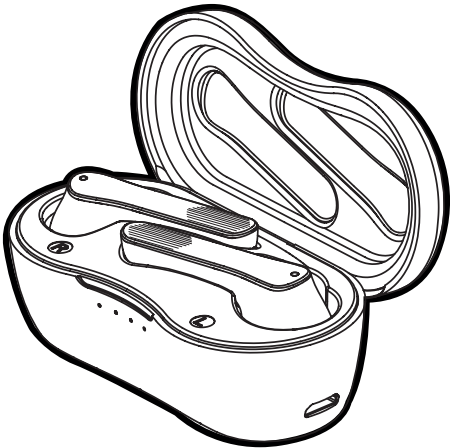
- Charge the battery with the provided USB cable. When charging the product, the LED indicator flashes a blue light.
- When the product is fully charged, the LED indicator become solid blue.



CHARGING CASE INDICATORS

Charge the charging case	Charging mode	When charging the charging case, the indicator blue light will flash. There are 4 LED lights to represent battery level. After fully charged, 4 LED lights will be solid.
Charge the earphones with the charging case	Discharging mode	When you charge earphones with the charging case, the corresponding LED lights flashes in blue to display the battery level.

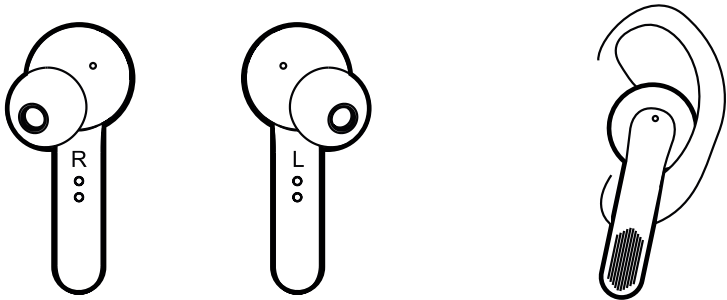
CHARGE THE EARPHONES



This product adopts the magnet contact charging method.

- Place the earphones into the charging case and close the cover to charge. When placing the earphones into the charging case, the LED indicator lights up in blue.
- The charging starts automatically and it takes about 1 hour for a full charge. When the battery is fully charged, the LED light goes out.

SECURE FIT



- Please check the "L" and "R"
- Put the earphones on your ears. Please adjust the angle according to your ears and make sure they fit in the ear securely and comfortably.
- We have provided different size of ear tips, please choose according to your needs.

POWER ON/OFF

POWER ON

Open the charging case, the earphones are powered on automatically. The blue light flashes slowly, and the left and right earphones will automatically power on. In the 'Power off' state, press and hold the touch panel for about 2 seconds to power on (blue indicator light flashes).



Press and hold for about 2 seconds

POWER OFF

Put the earphones into the charging case and close the cover, the earphones will automatically power off. In the 'Power on' state, press and hold the touch panel for about 5 seconds (Blue indicator light goes out and turns red).



Press and hold for about 5 seconds

EARPHONES CONNECTION

EARPHONES CONNECTION WITH EACH OTHER

AUTOMATICALLY PAIRED

Open the charging case, the earphones are powered on automatically. The blue light flashes, and the left and right earphones are automatically paired.

EARPHONES CANNOT PAIR EACH OTHER

- If the earphones are currently or have previously been connected to a Bluetooth device, click "forget" or remove " VAYA-B " from your Bluetooth settings and turn off Bluetooth on your device.
- Put the earphones into the charging case, plug in the charging cable to charge the earphones, then press and hold the touch panel for 5 seconds, the blue light flashes three times to clear the Bluetooth pairing record.

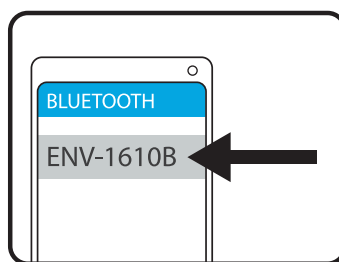
DUAL EAR MODE

AUTO CONNECTION

1. Take the earphones out of the charging case;
2. The left and right earphones are automatically turned on and paired. The left earphone stops flashing blue light and the right earphone starts flashing blue light. The pairing is successful.
3. Open the Bluetooth function on the device to search "VAYA-B", and tap to finish the connection.
4. If the connection fails, put the earphones back to the charging case and repeat the above operations.
*After the first connection, the earphones will automatically connect to the last paired device (Bluetooth needs to be turned on).



Press and hold for about 2 seconds



SINGLE RIGHT EAR MODE

AUTO CONNECTION

- Take the right earphone out of the charging case, it will automatically turn on, and the indicator light flashes blue.
- Open the Bluetooth function on the device to search "VAYA-B", and tap to finish the connection.
*After the first connection, the right earphone will automatically reinstate a connection to the last paired device. (Bluetooth needs to be turned on).

EARPHONES CONTROLS

The following operations are suitable for both left and right earphones.

ANSWER / END THE CALLS

When there is an upcoming call, slightly tap the touch panel to answer the call; When you are speaking on the phone, slightly tap the touch panel to end the call.

REFUSE THE CALL

When there is an incoming call, press and hold the touch panel for about 2 seconds.

PLAY/PAUSE MUSIC

In the standby mode/music playback, tap the touch panel to play/pause music.

PREVIOUS TRACK

Press the left earphone for 2 times.

NEXT TRACK

Press the right earphone for 2 times.

VOICE ASSISTANT/ACTIVATE SIRI

Tap the left/right earphone for 1 second to activate the phone voice assistant.

POWER-SAVING FUNCTION

In the standby mode (When it is not connected with a smart-phone), the earphones will automatically shut down after 8 minutes.

CLEAR PAIRING RECORDS

Clear the "VAYA-B" connection record on the mobile phone;

Put the earphones into the charging case, plug in the charging cable to charge the earphones, press and hold the touch panel for 8 seconds, the red and blue light flashes for 1 second to clear the Bluetooth pairing record.

Functions	Status	Voice Prompts	Flash Mode
Connected to the phone or in standby mode	Connection	Power on-- connected	Blue light flashes 3 times
Listen to music	Music playback		Blue light flashes once per 10 seconds
Making a call	Unconnected		Blue light flashes slowly
During a call	Calling mode		Blue light flashes slowly
Disconnect	Standby mode	Pairing	
Charging	Charging		LED Blue light stays solid
Fully charged	Charging		LED Blue light goes out

FAQ

1. If the earphones does not function as expected, try the following steps to resolve the issue.

- Find the symptoms of the issue in this User Guide, and try any corrective actions listed.
- Charge the battery: You may be able to resolve some issues by charging the battery.
- Initialize the earphones: This operation resets the earphones to the factory settings and deletes all pairing information.
- Look up information on the issue on the customer support.
- Contact customer service.

2. Can't turn on the Bluetooth earphones.

- The battery level is low, please charge the earphones in time.
- Put into the charging case to charge the battery.

3. Unable to make a Bluetooth connection.

- Check that the earphones are turned on.
- Check that the Bluetooth device is turned on and the Bluetooth function is on.
- Make sure the earphones are not connected to another device.
- Move your mobile device closer to the earphones and away from any interference or obstructions.
- Clear the earphones pairing list and connect again.

4. The earphones are connected to a Bluetooth-enabled device (mobile phone, PC, tablet, etc.), but you can't play a song through the earphones.

- Refer to your device's user manual and select to play songs through the earphones.
- For some music playback software, you have to go into the setup interface, and choose to play songs through the earphones from the list of output devices (it typically occurs on the PC).

5. Poor sound quality.

- Move your mobile device closer to the earphones (30 ft. or 10 m) and away from any interference or obstructions.
- Make sure that both earphones fit securely in your ear.
- Use a different music source.
- Try connecting another mobile device.
- Clear any debris or wax buildup from the earphones and earphones nozzles.

6. Earphones don't charge.

- Make sure the earphones are properly placed in the charging case.
- Make sure the charging case battery is not depleted.
- Make sure there is no dirt or debris covering the charging conductors within the case or on the earphones.
- If your earphones have been exposed to high or low temperatures, let the earphones return to room temperature and then try charging again.

7. Charging case doesn't charge.

- Check the case battery level by gently pressing the button on the case. If needed, charge the case with the supplied USB cable.
- Secure both ends of the USB cable.
- If your charging case has been exposed to high or low temperatures, let the case return to room temperature and then try charging again.

8. No sound.

- Press play on your mobile device to make sure the audio track is playing.
- Place the earphones in the charging case to check the earphones charging status. If needed, charge the earphones.
- Increase the volume on the earphones and mobile device.
- Press the Bluetooth button to hear the connected mobile device. Make sure you are using the correct device.
- Move your mobile device closer to the earphones (30 ft. Or 10 m) and away from any interference or obstructions.
- Use a different music source.
- Connect a different mobile device.

9. Earphones cannot pair each other or only one earphone worked.

- If the earphones are currently or have previously been connected to a Bluetooth device, click "forget" or remove "VAYA-B" from your Bluetooth settings and turn off Bluetooth on your device.
- Then put the earphones into the charging case, plug in the charging cable to charge the earphones, then press and hold the touch panel for 5 seconds, the blue light flashes one time to clear the Bluetooth pairing record.

10. Cannot hear a person on a call.

- Check that both the earphones and the connected device (i.e., smart-phone) are turned on.
- Turn up the volume of the connected device if it is too low.
- Check the audio settings of the Bluetooth device to make sure the sound comes from the earphones during a call.
- Re-establish the connection using the Bluetooth device.
- While listening to music with the earphones, stop playback and press the button on the right or left unit to respond to an incoming call.

11. Why do the earphones always fall off?

- Choose the ear tips/ear wings that fit the size of your ear.
- Wear the earphones correctly.

12. The Bluetooth connection and sound signal are unstable.

- The Bluetooth device is out of range. Please shorten the distance between the earphones and the Bluetooth device. Keep away from any interference or obstacles.

13. Do both earphones have call functions when using single earphone?

- Take the right earphone out of the charging case. It will automatically turn on, and the indicator light flashes blue (Please make sure another one is power off, or earphones will connect each first).

14. Can I use it on Apple products?

- Supports iPhone, iPad, Samsung, Sony, Huawei, Xiaomi and other smart-phone devices. Supports Bluetooth audio devices.
- As long as your device is with Bluetooth version above 4.0, you can use it with the earphones.

15. What version of Bluetooth is in the earphones? What is the maximum distance the earphones will cover?

- The Bluetooth version is 5.0. The maximum distance is greater than or equal to 10 meters in case of no interference.

16. How to charge the earphones? How many times does the charging case charge the earphones? How long does it take to charge the earphones?

- Place the earphones into the charging case and close the cover, it will start to charge the earphones.
- The charging case can charge the earphones 5 times when it is fully charged.
- It takes about one hour to fully charge the earphones, depending on the actual situation.

17. Can I use the earphones when charging?

- The earphones must be put into the charging case when charging. So you can't use it during charge.

18. How to eliminate the noise effect?

- This is non-noise-cancelling earphones that do not have a strong noise cancelling effect.

19. Does it support the fast charge function?

- These earphones do not support fast charge function.

20. What are the environmental requirements for the product?

- Please use the product under normal environment where the temperature is between -10 °C and 40 °C.

21. How to disconnect the earphones from a Bluetooth connected device?

- Put the earphones into the charging case and close the cover. The earphones will automatically shut down.
- Press and hold the touch panel for about 4 seconds (blue light) when turned on.
- Clear earphones pairing records.
- Manually disconnect the earphones on the Bluetooth connected device.

For video instructions please go to <https://teknihall.be> and search under Products ➡ Envivo.

DISPOSAL

Batteries, electrical and electronic equipment (EEE) contain materials, parts and substances, which can be dangerous to the environment and harmful to human health if waste of electrical and electronic equipment (WEEE) are not disposed of correctly.

Batteries, electrical and electronic equipment, which are marked with the WEEE logo (as shown on the left), should not be thrown away with your household waste. Contact your Local Authority Waste Disposal Department, as they will be able to provide details of the recycling options available in your area.



EU Declaration of Conformity (DoC)

We

Company name: Accession ApS
Postal address: Vandmanden 34, Aalborg, Denmark
Postcode: 9200
City: Aalborg
Telephone number: +45 7026 6696
E-Mail address: jz@accessionx.com

declare that the DoC is issued under our sole responsibility and belongs to the following product:

Apparatus model/Product: TWS Earphones
Type: 1610B (KY06)
Batch: PO-1610B
Serial number: N/A

Object of the declaration:



The object of the declaration described above is in conformity with the relevant Union harmonisation legislation:

Directive 2014/53/EU	<input type="checkbox"/>	2011/65/EU Rohs Directive & amendment directive 2015/863/EU
RED Directive 2014/53/EU	<input type="checkbox"/>	REACH 1907/2006

The following harmonised standards and technical specifications have been applied:

EN 50663: 2017	<input type="checkbox"/>	Draft EN 301 489-1 V2.2.1 (2019-03)
EN 60950-1: 2006 + A11: 2009 + A1: 2010 + A12: 2011 + A2: 2013	<input type="checkbox"/>	Draft EN 301 489-17 V3.2.0 (2017-03)
EN 55032: 2015	<input type="checkbox"/>	EN 300 328 V2.1.1
EN 55035: 2017	<input type="checkbox"/>	ETSI EN 300 328 V2.1.1 (2016-11)
EN 61000-3-2: 2014, EN 61000-3-3: 2013	<input type="checkbox"/>	

Notified body (where applicable):

N/A

4 digit notified body number:

Additional information:

N/A

Signed for and on behalf of:

Aalborg, Denmark	2019-12-12	Jian Zhou, Buying Director
Place of issue	Date of issue	Name, function, signature